

IMPORTANT NOTICE TO ALL OUR CLIENTS

Snow or ice removal near exterior natural gas installations

When removing snow, please take the following preventive steps:

1. **Locate** the exterior natural gas installations (including the connection, meter, air intake and exhaust pipe).
2. **Never push snow** onto natural gas installations and avoid any snow accumulation around them, namely in front of the air supply and exhaust vent.
3. **Keep a safe distance** between your equipment (shovel, snow blower, etc.) and natural gas installations.
4. **Temporarily protect the installations** if you have to use mechanical equipment nearby. For example, you could put a piece of plywood or other rigid material around the installation.
5. **Use a broom or a brush**, not a metal shovel or other mechanical equipment, to remove snow from the installations.
6. **Should you notice an accumulation of ice** on the natural gas installations, please call our Customer Service and a technician will be sent onsite to remove the ice safely.



Customer Service: 514 598-3222
Toll-free: 1 800 875-9354
energir.com/security



If an incident occurs and you smell natural gas:

1. **Immediately turn off** your equipment and any other possible source of ignition.
2. **Quickly leave** the site of the accident or leak.
3. **Call 911** to report the event.

If a situation seems risky to you or for more information about preventive measures related to natural gas, call **Énergir at 514 598-3222 or toll-free 1 800 875-9354**.

If needed, a technician will go onsite to evaluate the situation and take all the necessary safety precautions.

Énergir is counting on your cooperation and vigilance to ensure your safety and security, that of your work environment as well as the public.

Thank you.